AssetProof

CUSTOMER FAQ

AssetProof — Questions, Answered

What AssetProof is, what you receive, and how to start. An overview for owners, hosts and agents.

AUDIENCE

Owners · Hosts · Agents

READ

About 3 minutes

AssetProof

Turning physical assets into structured, defensible digital evidence.

www.AssetProofSolutions.com · WhatsApp +27 82 221 4313 · Team@WirelessAlert.co.za

1 What is AssetProof?

AssetProof transforms physical assets into structured, defensible digital evidence — a comprehensive record of a property's contents, condition and replacement values. Whether you're a host, a homeowner or an estate agent, AssetProof secures the **observation foundation** you need to let, sell, insure and prove the status of any property — all from a single walkthrough.

2 What documents will I receive?

A professional suite, prepared by a specialist team, tailored to your needs.

DOCUMENT	PRIMARY PURPOSE	KEY FEATURES
Insurance Evidence Pack	Supporting insurance cover and claims	Item logs, high-value registers (serials/receipts), replacement-value estimates
Inventory & Condition Register	Baseline for change-detection at turnover	Room-by-room lists, condition assessments, new-for-old estimates
Owner Report	Pre-launch property assessment	Standout features, compliance/safety checks, pre-launch actions
Snag & Maintenance Report	Upkeep and budgeting	Issues identified, with conservative local repair-cost estimates
Local Area Guide	Guest engagement	Walkability, nearby attractions, dining, and how to get there

3 How much work is required from me?

As little as possible. You provide the visual foundation — a whole-home walkthrough video and a few targeted photos (open drawers, serial plates, high-value items). From there a specialist team takes over to produce the structured registers and reports. You don't handle the formatting, the data entry or the valuation estimates; the heavy lifting is done for you. One walkthrough, every document a property needs.

4 How does it prevent deposit & transfer disputes?

MECHANISM	HOW IT HELPS
Dated baseline	The Inventory & Condition Register records the exact state of the property on a specific date.
Change-detection	Structured, repeatable reports make it easy to see what changed between tenancies or before transfer.
Defensible detail	High-resolution photos, metadata, serial numbers and proof of ownership back every entry.
Clear condition	Every item is logged with its condition and a conservative replacement value — no ambiguity.

5 Whose brand is on the documents?

They're professionally branded under the AssetProof (or AssetProof AirProperty) identity — an authoritative, third-party feel that carries weight with insurers and reads cleanly for guests. Clear summaries, 'at a glance' dashboards and organised detail throughout.

6 How do I get started?

> **How do I get started?**
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> Start with a **free first walkthrough** — a no-risk capture that lets our specialist team review your property and show you the depth of reporting you'll receive. WhatsApp +27 82 221 4313 · www.AssetProofSolutions.com · Team@WirelessAlert.co.za

About this overview. AssetProof provides structured documentation aids and visual assessments, not certified valuations. It is not an insurer, loss adjuster, broker or certified valuer; for high-value or disputed items a professional valuation is recommended.